



## Supermarket/Retail Food

### **For All Associates**

- \*Safety Basics
- \*Fire Safety
- \*Hazardous Communications
- \*Accidents\*  
(includes Blood Borne Pathogens)
- \*LockOut/TagOut
- Storewide Customer Care
- \*Sexual Harassment

### **Front End (supermarket)**

- \*Your Register
- \*Scanning
- \*Safety & Security at the Front End
- \*Preventing Shrink
- \*Customer Service at the Front End
- Identifying Produce
- \*Bagging\*

### **\*Alcohol & Tobacco Sales**

(State Specific)

### **Receiving & Storage/ Back of the Store**

- \*Powered Lift Truck Essentials
- \*Powered Pallet Jacks

[Additional content currently exists for custom course development in:](#)

Supermarket Sanitation Essentials

### **Grocery**

- Grocery Stocking
- Grocery Sanitation
- Grocery Safety
- Grocery Customer Service
- Preventing Grocery Shrink
- Grocery Receiving & Storage

### **Produce**

- Produce Department Basics
- Produce Food Safety & Sanitation
- Produce Safety
- Produce Customer Service
- Preventing Produce Shrink



## Supermarket/Retail Food

Produce Receiving & Storage  
Prepared Produce

**Bakery** (for bake-off bakeries)  
Bakery Food Safety & Sanitation  
Equipment & Bakery Safety  
Bakery Receiving & Storage  
Bakery Preparation 1  
Bakery Preparation 2  
Bakery Sales Associates

**Frozen Foods**  
FF Sanitation & Food Safety  
FF Receiving & Storage  
Preventing FF Shrink  
FF Product Categories  
FF Stocking & Refrigeration

**Management Development**  
Organizing & Planning  
Decision Making  
Leadership  
Training & Performance Reviews  
Interviewing Skills  
Communicating  
Preventing Harassment  
Investigating Harassment  
Financial Workshop for New Managers

**Deli**  
Deli Basics  
Deli Customer Service  
(Includes Suggestive Selling)  
Deli Food Safety  
Deli Receiving & Storage  
Know Your Deli Products  
Deli Equipment  
Deli Sanitation

**Receiving & Storage/ Back of the Store**  
Direct Store Delivery  
Narrow Aisle Trucks

**Dairy**  
Dairy Sanitation & Food Safety

## Supermarket/Retail Food



Dairy Receiving & Storage  
Preventing Dairy Shrink  
Dairy Products  
Dairy Stocking & Refrigeration

### **Seafood Sanitation**

Sanitation & Food Safety  
Receiving, Display & Storage